

Visa® or MasterCard® Gift Card - Cardholder Agreement

Important Notice: Give this document to the recipient of the gift Card for any future questions or issues.

Fees Associated With Your Gift Card		
Fee Type		Amount
Inactivity Fee	You may avoid this fee by using your Card at least once every twelve months. Subject to applicable law, beginning the 13th consecutive month after there has been no activity on your Card, a monthly inactivity fee of \$2.95 will be assessed to your Card. This fee will be assessed to your Card as long as there are funds remaining on your Card and no activity occurs. If no activity continues for a certain period of time, such fees may diminish the balance of your Card before the "valid thru" date on the front of the Card.	\$2.95/ month
Purchase Fee	A purchase fee of up to \$6.95 may be assessed at the time of purchase.	Up to \$6.95
Lost/Stolen Card Replacement Fee	If your Card is lost or stolen, there will be a fee of \$5.00 to replace it.	\$5.00
Replacement Card at Expiration	There is no additional cost to obtain a replacement Card at expiration.	No Charge
<i>MyPrepaidBalance.com For Customer Service, call 866-496-6183.</i>		

Always know the exact dollar amount available on your Card. Merchants do not have access to this information and cannot determine the balance on your Card. Free access to check your balance is available at **MyPrepaidBalance.com** or by calling **866-496-6183**. Customer Service is available 24 hours a day, 7 days a week.

Important: Please read carefully. This agreement contains an arbitration provision requiring all claims to be resolved by way of binding arbitration.

This document constitutes the agreement ("Agreement") outlining the terms and conditions under which a Visa or MasterCard Gift Card ("Card") has been

issued to you. The Gift Card is a prepaid Card issued by MetaBank® ("Bank"). By accepting and using this Card, signing the back of the Card, activating the Card, or authorizing any person to use the Card, you agree to be bound by the terms and conditions contained in this Agreement. You agree to sign the back of the Card immediately upon receipt. The Card will remain the property of Bank and must be surrendered upon demand. The Card is nontransferable after it has been signed, and it may be canceled, repossessed, or revoked at any time without prior notice subject to applicable law. Please read this Agreement carefully and keep it for future reference. These terms and conditions apply to both the purchaser and any other user of the Card. It is the purchaser's obligation to provide these terms and conditions to any user; however, new terms and conditions may be provided, or any other questions or concerns answered, by calling **866-496-6183**, or by visiting **MyPrepaidBalance.com**. If you do not agree to these terms, do not use the Card, save your receipt, and cancel the Card by calling **866-496-6183** and requesting a refund check.

1. ABOUT YOUR CARD

The Card is loaded with a specific amount of funds, redeemable to buy goods and services anywhere the brand identified on your Card (Visa or MasterCard) is accepted. No additional funds may be added to this Card. In this Agreement "You" and "your" mean the person or persons who have received the Card and are authorized to use the Card as provided for in this Agreement. "We", "us", "our", and "Bank" mean MetaBank, our successors, affiliates or assignees. The Card is NOT a credit card. The Card is not a checking account or connected in any way to any account other than a stored value account where your funds are held. You will not receive any interest on the funds in your Card account. **You must register your Card for the funds in your Card account to be insured by the Federal Deposit Insurance Corporation ("FDIC"), subject to applicable limitations and restrictions of such insurance. Registration also helps you to receive important notices about your Card. You may register your Card by logging into MyPrepaidBalance.com or by calling 866-496-6183.**

2. USING YOUR CARD

a. Accessing Funds and Limitations: You may use your Card to obtain goods or services wherever the Card is honored. Each time you use your Card, you authorize us to reduce the value available on your Card by the amount of the transaction. Your Card cannot be redeemed for cash or be used to obtain cash in any transaction. **Your Card is valid in the U.S. only.** It cannot be used at merchants outside of the United States, including

internet and mail/telephone order merchants outside of the United States. Although your Card will not be accepted at locations outside of the United States, it is welcome at millions of locations within the U.S. where the brand identified on your Card (Visa or MasterCard) is accepted. For security reasons, we may limit the amount or number of transactions you can make on your Card. The Card cannot be used to obtain cash, for illegal transactions or on-line gambling activity. We may refuse to process any transaction that we believe may violate the terms of this Agreement.

b. Personal Identification Number ("PIN"): Access to your Personalized Identification Number ("PIN") is available by calling **866-496-6183** and following the interactive voice recognition ("IVR") prompts and instructions. Your Card cannot be used to obtain cash at ATMs or obtain cash back in any purchase transaction. You should not write or keep your PIN with your Card. Never share your PIN with anyone and do not enter your PIN into any terminal that appears to be modified or suspicious. If you believe that there has been unauthorized access to your PIN, you should advise us immediately, following the procedures in the section labeled "Unauthorized Transactions." For more information on how to use your PIN, contact us at **866-496-6183**.

c. Obtaining Card Balance Information: You should keep track of the amount of value loaded on Cards issued to you. **You may obtain information about the amount of money you have remaining in your Card account by calling 866-496-6183.** This information, along with a full history of account transactions, is also available on-line at **MyPrepaidBalance.com**. You also have the right to obtain a sixty (60) day written history of account transactions by calling **866-496-6183** or checking with the financial institution where the Card was purchased. You may also call this number to be provided with an address for writing customer service.

d. Authorized Users: Until you sign the Card, you may present it to another person for their use. That person should then sign the Card and becomes subject to these terms and conditions. However, once you sign the Card, it is for your use only. If you do provide access to your Card or Card number, you are liable for all transactions made with the Card or Card number by those persons. You must notify us to revoke permission for any person you previously authorized to use Card information or have access to your account. You are responsible for all transactions and fees incurred by you or any other person you have authorized. **Certain merchants may require verification of your address during certain types of transactions.** Some merchants may check to make sure the name and mailing address indicated for purchases matches the Card address.

Therefore, if the Card has not been registered or you do not supply the address currently on file for the Card, you may not be able to complete a transaction for which this information has been requested. If you wish to make a transaction where this is the case, you will need to go to **MyPrepaidBalance.com** to register your Card.

e. Authorization Holds: You do not have the right to stop payment on any purchase transaction originated by use of your Card. With certain types of purchases (such as those made at restaurants, hotels, or similar purchases), your Card may be "preauthorized" for an amount greater than the transaction amount to cover gratuity or incidental expenses. Any preauthorization amount will place a "hold" on your available funds until the merchant sends us the final payment amount of your purchase. Once the final payment amount is received, the preauthorization amount on hold will be removed. During this time, you will not have access to preauthorized amounts. If you authorize a transaction and then fail to make a purchase of that item as planned, the approval may result in a hold for that amount of funds. Please remember, car and hotel authorizations may result in a temporary hold on funds for an extended period of time.

f. Returns and Refunds: If you are entitled to a refund for any reason for goods or services obtained with your Card, the return and refund will be handled by the merchant. If the merchant credits your Card, the credit may not be immediately available. While merchant refunds post as soon as they are received, please note that we have no control over when a merchant sends a credit transaction and the refund may not be available for a number of days after the date the refund transaction occurs.

g. Receipts: You should get a receipt at the time you make a transaction using your Card. You agree to retain your receipt to verify your transactions.

h. Split Transactions and Other Uses: If you do not have enough funds available in your Card account, you can instruct the merchant to charge a part of the purchase to the Card and pay the remaining amount with another form of payment. These are called "split transactions." Some merchants do not allow cardholders to conduct split transactions. Some merchants will only allow you to do a split transaction if you pay the remaining amount in cash. If you use your Card number without presenting your Card (such as for an internet transaction, a mail order or a telephone purchase), the legal effect will be the same as if you used the Card itself. Pay at the pump authorizations may result in a temporary hold on funds for a period of time. To avoid a temporary hold please pay inside the service station. **YOU ARE NOT ALLOWED TO EXCEED THE BALANCE OF THE FUNDS AVAILABLE ON YOUR CARD.** If you attempt to use the Card when there are insufficient

funds associated with it, the transaction will generally be declined. Nevertheless, if a transaction that exceeds the balance of the funds available on your Card occurs due to a systems malfunction or otherwise, you shall remain fully liable to us for the amount of the transaction.

i. Replacement Card: THE FUNDS ON YOUR CARD DO NOT EXPIRE.

The "valid thru" date indicated on the front of your Card is not an expiration date, but is intended primarily for fraud protection purposes and also permits your Card to be used with certain Internet or mail/telephone order merchants. After the "valid thru" date, your available funds will be temporarily unavailable until you contact Customer Service for a replacement Card with a new "valid thru" date. You will not be charged a replacement Card fee if you are ordering a replacement Card due to your Card expiring, in order to continue accessing unused funds. **If your Card still has unused funds on it after your Card expires, you may order a new Card by calling 866-496-6183.** If your Card is lost or stolen and you are calling for a replacement Card due to that purpose, you may be charged a Lost/Stolen Card Replacement Fee, as noted in the Fee Chart above and further explained in the "Unauthorized Transactions" section below. Upon contacting us for any lost/stolen card, your funds will be temporarily unavailable until you activate your replacement Card.

3. BUSINESS DAYS

For purposes of these disclosures, our business days are Monday through Friday, excluding standard Federal Reserve Bank holidays.

4. UNAUTHORIZED TRANSACTIONS

a. Contact: If you believe your Card has been lost or stolen or an unauthorized transaction has been made using the information from your Card without your permission, call **866-496-6183** or call this number to be provided with an address for writing customer service. Calling Customer Service is the best way of keeping your possible losses down. We reserve the right to investigate any claim you may make with respect to a lost or stolen Card or unauthorized transaction, and you agree to cooperate with such investigation. We may ask you for a written statement, affidavit or other information in support of the claim. We will charge a \$5.00 Lost/Stolen Card Replacement Fee (subject to applicable law) for any lost/stolen Card, which will be deducted from the balance on the Card. A reissued Card may take up to 30 days to process. You acknowledge that purchases made with prepaid Cards, such as the gift Card, are similar to those made with cash. You cannot "stop payment" on such transactions. Any problems or disputes

you may have regarding a purchase should be addressed directly with the merchant.

b. Your Liability for Unauthorized Transactions: For Cards with the MasterCard brand mark, under MasterCard rules, your liability for unauthorized MasterCard debit transactions on your Card account is \$0.00 if you promptly notify us and you exercise reasonable care in safeguarding your Card from loss, theft, or unauthorized use. This reduced liability does not apply if you have reported two (2) or more incidents of unauthorized use in the immediately preceding twelve (12) month period. For Cards with the Visa brand mark, under Visa rules, your liability for unauthorized Visa debit transactions on your Card account is \$0.00 if you notify us within two (2) business days and you are not grossly negligent or fraudulent in the handling of your Card or PIN. This reduced liability does not apply to PIN transactions not processed by Visa or ATM cash withdrawals.

c. These provisions limiting your liability do not apply to debit transactions not processed by the brand identified on your Card (Visa or MasterCard). Information About Your Right to Dispute Errors: In case of errors or questions about your Card transactions, call 866-496-6183. You may also call this number to be provided with an address for writing customer service. You must contact us within sixty (60) days after the earlier of the date you electronically access your account in which the transaction was reflected, or the date we sent the FIRST written history on which the unauthorized transfer appeared.

(1) Provide your name and Card number (if any);

(2) Describe the error or the transaction you are unsure about, and explain why you believe it is an error or why you need more information;

(3) Provide the dollar amount of the suspected error.

5. OUR LIABILITY FOR FAILURE TO COMPLETE TRANSACTIONS

If we do not complete a transaction to or from your Card account on time or in the correct amount according to our Agreement with you, we will be liable for your losses and damages proximately caused by us. However, there are some exceptions. We will not be liable, for instance:

- If, through no fault of ours, you do not have enough funds available on your Card account to complete the transaction;

- If a merchant refuses to accept your Card;
- If an electronic terminal where you are making a transaction does not operate properly, and you knew about the problem when you initiated the transaction;
- If access to your Card has been blocked after you reported your Card lost or stolen;
- If circumstances beyond our control (such as fire, flood or computer or communication failure) prevent the completion of the transaction, despite reasonable precautions that we have taken;
- Any other exception stated in our Agreement with you.

6. UNCLAIMED PROPERTY

Should your Card have a remaining balance after a certain period of time, we may be required to remit remaining funds to the appropriate state agency pursuant to applicable unclaimed property laws.

7. OTHER TERMS

Your Card and your obligations under this Agreement may not be assigned. We may transfer our rights under this Agreement. Use of your Card is subject to all applicable rules and customs of any clearinghouse or other association involved in transactions. We do not waive our rights by delaying or failing to exercise them at anytime. If any provision of this Agreement shall be determined to be invalid or unenforceable under any rule, law, or regulation of any governmental agency, local, state, or federal, the validity or enforceability of any other provision of this Agreement shall not be affected. This Agreement will be governed by the law of the State of South Dakota except to the extent governed by federal law.

8. AMENDMENT AND CANCELLATION

We may amend or change the terms of this Agreement at any time, subject to applicable law. We will never change types or amounts of fees charged or the frequency or condition in which they are charged, expiration dates, the website and toll free number that you can call for questions about your Card, and your available funds will never expire on this Card due to the passage of time. You will be notified of any change in the manner provided by applicable law prior. However, if the change is made for security purposes, we can implement such change without prior notice. **We may cancel or**

suspend your Card or this Agreement at any time. You may cancel this Agreement by returning the Card to us. Your termination of this Agreement will not affect any of our rights or your obligations arising under this Agreement prior to termination.

9. NO WARRANTY REGARDING GOODS AND SERVICES OR UNINTERRUPTED USE

We are not responsible for the quality, safety, legality, or any other aspect of any goods or services you purchase with your Card.

10. ARBITRATION

a. Purpose: This Arbitration Provision sets forth the circumstances and procedures under which claims (as defined below) may be arbitrated instead of litigated in court.

b. Definitions: As used in this Arbitration Provision, the term "Claim" means any claim, dispute or controversy between you and us arising from or relating to the Card or this Agreement as well as any related or prior agreement that you may have had with us or the relationships resulting from this Agreement, including the validity, enforceability or scope of this Arbitration Provision or the Agreements. "Claim" includes claims of every kind and nature, including but not limited to initial claims, counterclaims, cross-claims and third-party claims and claims based upon contract, tort, fraud and other intentional torts, statutes, regulations, common law and equity. The term "Claim" is to be given the broadest possible meaning that will be enforced and includes, by way of example and without limitation, any claim, dispute or controversy that arises from or relates to (i) your Card, or the Cards of any additional Cardholders designated by you; (ii) the amount of available funds in the Card accounts; (iii) advertisements, promotions or oral or written statements related to the Cards, goods or services purchased with the Cards; (iv) the benefits and services related to the Cards; and (v) your enrollment for any Card. We shall not elect to use arbitration under the Arbitration Provision for any Claim that you properly file and pursue in a small claims court of your state or municipality so long as the Claim is individual and pending only in the court. As used in the Arbitration Provision, the terms "we" and "us" shall for all purposes mean the Bank, wholly or majority owned subsidiaries, affiliates, licensees, predecessors, successors, and assigns; and all of their agents, employees, directors and representatives. In addition, "we" or "us" shall include any third party using or providing any product, service or benefit in connection with any Cards (including, but not limited to merchants who accept the Card, third parties who use or provide services, debt collectors and all of their agents,

employees, directors and representatives) if, and only if, such third party is named as a co-party with us (or files a Claim with or against us) in connection with a Claim asserted by you. As solely used in this Arbitration Provision, the terms "you" or "yours" shall mean all persons or entities approved by us to have and/or use a Card, including but not limited to all persons or entities contractually obligated under any of the Agreements and all additional Cardholders.

c. Initiation of Arbitration Proceeding/Selection of Administrator:

Any Claim shall be resolved, upon the election by you or us, by arbitration pursuant to this Arbitration Provision and the code of procedures of the national arbitration organization to which the Claim is referred in effect at the time the Claim is filed. Claims shall be referred to either the Judicial Arbitration and Mediation Services ("JAMS"), or the American Arbitration Association ("AAA"), as selected by the party electing to use arbitration. If a selection by us of one of these organizations is unacceptable to you, you shall have the right within 30 days after you receive notice of our election to select either of the other organizations listed to serve as arbitrator administrator. For a copy of the procedures, to file a Claim or for other information about these organizations, contact them as follows: (i) JAMS at 1920 Main Street, Suite 300, Los Angeles, CA 92614; website at www.jamsadr.com; (ii) AAA at 335 Madison Avenue, New York, NY 10017; website at www.adr.org.

d. Significance of Arbitration: IF ARBITRATION IS CHOSEN BY ANY PARTY WITH RESPECT TO A CLAIM, NEITHER YOU NOR WE WILL HAVE THE RIGHT TO LITIGATE THAT CLAIM IN COURT OR HAVE A JURY TRIAL ON THAT CLAIM, OR TO ENGAGE IN DISCOVERY EXCEPT AS PROVIDED FOR IN THE CODE OF PROCEDURES OF THE JAMS, OR AAA, AS APPLICABLE (THE "CODE"). FURTHER, YOU WILL NOT HAVE THE RIGHT TO PARTICIPATE IN A REPRESENTATIVE CAPACITY OR AS A MEMBER OF ANY CLASS OF CLAIMANTS PERTAINING TO ANY CLAIM SUBJECT TO ARBITRATION. EXCEPT AS SET FORTH BELOW, THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. NOTE THAT OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION.

e. Restrictions on Arbitration: If either party elects to resolve a Claim by arbitration, that Claim shall be arbitrated on an individual basis. There shall be no right or authority for any Claims to be arbitrated on a class action basis or on bases involving Claims brought in a purported representative capacity on behalf of the general public, other Cardholders or other persons similarly situated. The arbitrator's authority to resolve Claims is limited to Claims between you and us alone, and the arbitrator's authority to make awards is limited to you and us alone. Furthermore, Claims brought by you

against us or by us against you may not be joined or consolidated in arbitration with Claims brought by or against someone other than you, unless otherwise agreed to in writing by all parties.

f. Location of Arbitration/Payment of Fees: Any arbitration hearing that you attend shall take place in the federal judicial district of your residence. At your written request, we will consider in good faith making a temporary advance of all or part of the filing administrative and/or hearing fees for any Claim you initiate as to which you or we seek arbitration. At the conclusion of the arbitration (or any appeal thereof), the arbitrator (or panel) will decide who will ultimately be responsible for paying the filing, administrative and/or hearing fees in connection with the arbitration (or appeal). If and to the extent you incur filing, administrative and/or hearing fees in arbitration, including for any appeal, exceeding the amount they would have been if the Claim had been brought in the state or federal court which is closest to your billing address and would have had jurisdiction over the Claim, we will reimburse you to that extent unless the arbitrator (or panel) determines that the fees were incurred without any substantial justification.

g. Arbitration Procedures: This Arbitration Provision is made pursuant to a transaction involving interstate commerce, and shall be governed by the Federal Arbitration Act, 9 U.S.C. Sections 1-16, as it may be amended (the "FAA"). The arbitration shall be governed by the applicable Code, except that (to the extent enforceable under the FAA) this arbitration Provision shall control if it is inconsistent with the applicable Code. The arbitrator shall apply applicable substantive law consistent with the FAA and applicable statutes of limitations and shall honor claims of privilege recognized at law and, at the timely request of either party, shall provide a brief written explanation of the basis for the decision. In conducting the arbitration proceeding, the arbitrator shall not apply the Federal or any state rules of civil procedure or rules of evidence. Either party may submit a request to the arbitrator to expand the scope of discovery allowable under the applicable Code. The party submitting such a request must provide a copy to the other party, who may submit objections to the arbitrator with a copy of the objections provided to the request party, within fifteen (15) days of receiving the requesting party's notice. The granting or denial of such request will be in the sole discretion of the arbitrator who shall notify the parties of his/her decision within twenty (20) days of the objecting party's submission. The arbitrator shall take reasonable steps to preserve the privacy of individuals, and of business matters. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction. The arbitrator's decision will be final and binding, except for any right of appeal provided by the FAA. However, any party can appeal that award to a three-arbitrator panel administered by the same arbitration organization, which shall

consider anew any aspect of the initial award objected to by the appealing party. The appealing party shall have thirty (30) days from the date of entry of the written arbitration award to notify the arbitration organization that it is exercising the right of appeal. The appeal shall be filed with the arbitration organization in the form of a dated writing. The arbitration organization will then notify the other party that the award has been appealed. The arbitration organization will appoint a three-arbitrator panel which will conduct an arbitration pursuant to its Code and issue its decision within one hundred twenty (120) days of the date of the appellant's written notice. The decision of the panel shall be by majority vote and shall be final and binding.

h. Continuation: This Arbitration Provision shall survive termination of your Card as well as voluntary payment of any debt in full by you, any legal proceeding by us to collect a debt owed by you, and any bankruptcy by you or us. If any portion of this Arbitration Provision is deemed invalid or unenforceable under any principle or provision of law or equity, consistent with the FAA, it shall not invalidate the remaining portions of this Arbitration Provision, the Agreement or any prior agreement you may have had with us, each of which shall be enforceable regardless of such invalidity.

This Card is issued by MetaBank, Member FDIC, pursuant to a license from Visa U.S.A Inc. and pursuant to license by MasterCard International Incorporated.

5501 S. Broadband Lane

Sioux Falls, SD 57108

For additional support, please call **866-496-6183** or visit **MyPrepaidBalance.com**.

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FACTS **WHAT DOES METABANK DO WITH YOUR PERSONAL INFORMATION**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but **Why?** not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances,

What? · Payment history and account transactions and

- Transaction history and purchase history

When you are *no longer* our customer, we continue to share your information as described in this notice.

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the

How? reasons financial companies can share their customers' personal information; the reasons MetaBank chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does MetaBank share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes - to offer our products and services to you	YES	NO
For joint marketing with other financial companies	YES	NO
For our affiliates' everyday business purposes - information about your transactions and experiences	NO	We do not share
For our affiliates' everyday business purposes - information about your creditworthiness	NO	We do not share
For our affiliates to market to you	NO	We do not share
For nonaffiliates to market to you	NO	We do not share

Questions? Questions? Call **866-496-6183** or go to **MyPrepaidBalance.com**

Who we are

Who is providing This privacy policy is provided by MetaBank and applies

this notice? to MetaBank card products, and related products and services.

What we do

How does MetaBank protect my personal information? To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
We collect your personal information, for example when you

How does MetaBank collect my personal information? · Register your card (open the card account) or pay a bill

· Make a purchase or other transaction

· Provide us card account information
Federal law gives you the right to limit only

· Sharing for affiliates' everyday business purposes - information about your creditworthiness

Why can't I limit all sharing?

· Affiliates from using your information to market to you

· Sharing for nonaffiliates to market to you

State law and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.

Definitions

Companies related by common ownership or control. They can be financial and nonfinancial companies.

Affiliates

· *MetaBank has no affiliates with which it shares your personal information.*

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

Nonaffiliates

· *MetaBank does not share your personal information with nonaffiliates so they can market to you.*

Joint

A formal agreement between nonaffiliated financial

Marketing companies that together market financial products or services to you.

· We may partner with nonaffiliated financial companies to jointly market financial products or services to you.

Other important information

If you are a resident of California or Vermont, we will not share with nonaffiliates except for our own marketing purposes, our everyday business purposes, or with your consent. Nevada residents: We are providing this notice pursuant to Nevada law.